**West Berkshire Community Wellness Outreach Service**

**Quarter 1 Activity Report**

**For the period**

**1st January 2024 – 31st March 2024**

## **Solutions 4 Health Ltd**

Supporting information is provided in the appendices.

|  |  |
| --- | --- |
| Report Authors |  |
| Data Compiled |  |
| Verified |  |

## Introduction

This performance report is for the West Berkshire Community Wellness Outreach Service and covers activity for the period 1st January 2024 to 31st March 2024.

Highlights of the quarter include:

* X
* X
* X

## Referrals

Example text below.

The majority of patients self-refer, 95% over this quarter, and 4% were GP referrals which remains consistent.

## Demographics

Any trends, or any underrepresented groups – if so any explanation as to why? Is there any remedial action that you will take forward in the next quarter?

### Gender

### Age

### Ethnicity

## Attendances

Include % of DNA rates if known and if this is good or requires improvement. Example text below.

Our DNA (Did Not Attend) rate averaged 10% which is a slight improvement from the last quarter of 11%, and the previous quarter of 12%. This tells us that reminder and notification text messages and phone calls are beginning to have a small impact.

Service Updates

Include any relevant information related to the performance of the service.

### Safeguarding

* X
* X
* X

### Communications and Marketing

* X
* X
* X

### Staffing (if applicable)

* X
* X
* X

### Patient Feedback

* X
* X
* X

### Incidents

* X
* X
* X

### Looking forward to the next quarter

* X
* X
* X
* X
* X
* X