**Healthy Worcestershire**

**Quarter 1 Activity Report**

**For the period**

**1st January 2024 – 31st March 2024**

## **Solutions 4 Health Ltd**

Supporting information is provided in the appendices.

|  |  |
| --- | --- |
| Report Authors  |  |
| Data Compiled |  |
| Verified  |  |

## Introduction

This performance report is for the Healthy Worcestershire Service and covers activity from January 1, 2024, to March 31, 2024.

Highlights of the quarter include:

* X
* X
* X

## Referrals

Example text below.

The majority of patients self-refer, 95% over this quarter, and 4% were GP referrals which remains consistent.

## Demographics

Any trends, or any underrepresented groups – if so any explanation as to why? Is there any remedial action that you will take forward in the next quarter?

### Gender

### Age

### Ethnicity

## Attendances

Include % of DNA rates if known and if this is good or requires improvement. Example text below.

Our DNA (Did Not Attend) rate averaged 10% which is a slight improvement from the last quarter of 11%, and the previous quarter of 12%. This tells us that reminder and notification text messages and phone calls are beginning to have a small impact.

Service Updates

Include any relevant information related to the performance of the service.

### Safeguarding

* X
* X
* X

### Communications and Marketing

* X
* X
* X

### Staffing (if applicable)

* X
* X
* X

### Patient Feedback

* X
* X
* X

### Incidents

* X
* X
* X

### Looking forward to the next quarter

* X
* X
* X
* X
* X
* X